## Terms of service

Effective date 04-06-2018

By using OnFlow (trade name of Webase, registered in The Netherlands (registration number 54075823) or any services offered by OnFlow ("OnFlow") you agree to be bound by the following terms of service (the "Terms").

OnFlow reserves the right to make changes or modifications to these Terms at any time and for any reason.

OnFlow will alert you about any changes by updating the Effective date of these Terms, and you waive any right to receive specific notice of each such change.

These Terms are also available online at https://onflow.eu/terms

#### Your account and data

- 1. You are responsible for the security of your account and password.
- 2. You agree not to use OnFlow for any illegal purpose or violate any laws.
- 3. You are responsible for all content and data you upload or post to OnFlow.
- 4. All content and data you upload or post to OnFlow is yours and will remain yours.
- 5. OnFlow has the right, but no obligation, to review, refuse or remove any content available in or posted to OnFlow.

# Pricing, payments, refunds, upgrading, downgrading and cancellation

- 1. Prices are subject to change upon 30 days notice from us.
- 2. OnFlow is billed in advance on a monthly basis.
- 3. All fees are exclusive of taxes.
- 4. Payment of said fees must be made full in 30 days.
- 5. Failure to pay outstanding fees for over 30 days may result in suspension, and eventual termination, of your account.
- 6. You may cancel at any time, there is no notice period.
- 7. All cancellations are effective at the end of the current billing cycle.
- 8. Your account will be inaccessible when cancellation is effective, and all associated data will be deleted after 30 days. You are responsible for exporting or migrating your data on time before your account becomes inaccessible.
- 9. When upgrading and downgrading, the new rate will be billed at the next billing cycle. When upgrading, the remainder of current billing cycle will be billed at the new rate. When downgrading, no refunds or credits will be issued.

## **Termination**

- Violation of these Terms may result in immediate termination of your account. Such termination will result in the deactivation or deletion of your account and access to your account and all associated data.
- 2. OnFlow has the right refuse service, to suspend or terminate your account at any time for any reason.
- 3. OnFlow has the right to refuse service to anyone at any time for any reason.

## General conditions

- 1. Support for OnFlow is only available via email.
- 2. OnFlow uses third parties for the necessary hardware, software, hosting, networking, storage, processing data. A list of these third parties is available upon request.
- 3. All elements of OnFlow, the look and feel, methods, features are copyrighted by OnFlow and may not be copied, duplicated or reused in any way without explicit approval of OnFlow.
- 4. OnFlow may change it's offering, look and feel, methods and features at any time.
- 5. You agree not to modify, hack, abuse, exploit, duplicate, copy, (re)sell any part of OnFlow.

### Warranties

- 1. Your use of OnFlow is at your own risk.
- 2. OnFlow is provided on an "as is" and "as available" basis without any warranties.
- 3. OnFlow does not warrant that services offered will be uninterrupted, error-free or secure.
- 4. OnFlow is not responsible for any damages or losses caused directly or indirectly by OnFlow or any of it's related services.